

KEY PERFORMANCE INDICATORS

Return on Investment

Supportive Employment Saves Money

937% ROI

Based on retention; turnover costs = \$4,129 per employee
2016 Society for Human Resource Management Survey

Distinct Employees Served



6,107

Plus their families



Total Employee Requests

10,462



Includes return users; multiple interactions on a service in the same month excluded

Total Services











Supportive Employment Changes Lives

15,460






A request can have multiple needs (services)

Top Ten Service Needs

 3007 Coaching	 962 Financial Literacy	 572 Counseling Request
 1397 Gov't Agency Navigation	 836 Transportation	 585 Financial
 1096 Housing	 585 Health/Insurance	 572 Utilities
		 506 Community Food

Resources Leveraged

Employer ROI Expands

-  **Emergency Loan Total = \$155,550**
-  **Savings Component Total = \$50,440**
-  **Community Resources = \$441,340**

Employee Utilization

Supportive Employment Transforms Companies

14%





2022 Annual Report

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STATE EMPLOYER RESOURCE NETWORKS

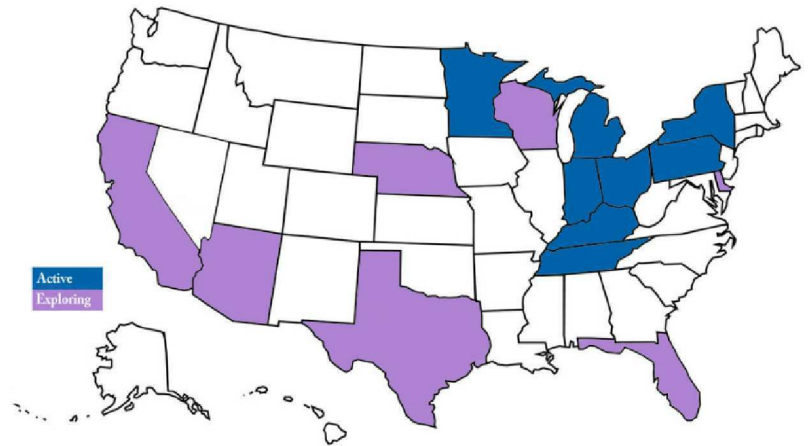


NATIONAL ERN DATA INCLUDED



THE ERN USA NETWORK

- Collaborative Development Process
- Employer Led Model
- Shared Success Coach
- Resources Skill Building
- Outreach Tools
- Data and Process Driven CMS
- Peer Learning Events
- 500+% ROI



States & Counties

8 Michigan ERNs: Branch, Calhoun, Kalamazoo, Kent, Muskegon, Oceana, Ottawa, Saginaw, St Joseph

8 Ohio ERNs: Ashland, Cuyahoga, Jackson, Lucas, Marion, Mahoning, Montgomery, Richmond, Ross, Vinton

4 New York ERNs: Albany, Columbia, Fulton, Montgomery, Rochester, Rensselaer, Schenectady

5 Kentucky ERNs: Breathitt, Fayette, Hardin, Jackson, Laurel, Lee, Madison, Montgomery, Morgan, Pulaski, Rowan, Scott, Wayne, Wolfe

1 Minnesota ERN: Southwest region

1 Tennessee: Shelby

1 Pennsylvania ERN: Lancaster

1 Indiana ERN: Johnson

Under Development: CA DE, IN, KY, OH, PA, MN, NE